

REDACTED -- FOR PUBLIC INSPECTION

<010> Study Area Code	371516	Received & Inspected
<015> Study Area Name	ARAPAHOE TEL CO	
<020> Program Year	2016	JUL - 2 2015
<030> Contact Name: Person USAC should contact with questions about this data	STEVEN KOLLER	
<035> Contact Telephone Number: Number of the person identified in data line <030>	3089627298 ext.	FCC Mail Room
<039> Contact Email Address: Email of the person identified in data line <030>	skoller@atcjet.net	

<100> Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete)
<200> Outage Reporting (voice)	(complete attached worksheet)	
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		
<300> Unfulfilled Service Requests (voice)	0	
<310> Detail on Attempts (voice)	(attach descriptive document)	
<320> Unfulfilled Service Requests (broadband)	0	
<330> Detail on Attempts (broadband)	(attach descriptive document)	
<400> Number of Complaints per 1,000 customers (voice)		
<410> Fixed	0.0	
<420> Mobile	0.0	
<430> Number of Complaints per 1,000 customers (broadband)		
<440> Fixed	0.0	
<450> Mobile	0.0	
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	
<510> 371516ne510.pdf	(attached descriptive document)	
<600> Functionality in Emergency Situations	(check to indicate certification)	
<610> 371516ne610.pdf	(attached descriptive document)	
<700> Company Price Offerings (voice)	(complete attached worksheet)	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	
<800> Operating Companies and Affiliates	(complete attached worksheet)	
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	
<1000> Voice Services Rate Comparability Certification	Not Applicable	
<1010>	(attach descriptive document)	
<1100> Certify whether terrestrial backhaul options exist (Yes or No)	(if not, check to indicate certification)	
<1110>	(complete attached worksheet)	
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet		
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		
<2000>	(check to indicate certification)	
<2005>	(complete attached worksheet)	
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet		
<3000>	(check to indicate certification)	
<3005>	(complete attached worksheet)	

No. of Copies rec'd
List ABCDE

0+/

**1008 Service Quality Improvement Reporting
Data Collection Form**

FCC Form 480

OMB Control No. 3060-0988/OMB Control No. 3050-0819
July 2015

<010>	Study Area Code	371516
<015>	Study Area Name	ARAPAHOE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	skoller@atcjet.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

371516nel12.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
 <114> Report how much universal service (USF) support was received
 <115> How much (USF) was used to improve service quality and how support was used to improve service quality
 <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
 <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Yes
Yes
Yes
Yes
Not Applicable

(200) Service Outage Reporting (Voice)
Data Collection Form

FCC Form 488
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	371516
<015>	Study Area Name	ARAPAHOE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	skoller@atcjet.net

[illegible]

<010>	Study Area Code	371516
<015>	Study Area Name	ARAPAHOE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	skoller@atcjet.net

<701>	Residential Local Service Charge Effective Date	1/1/2015
<702>	Single State-wide Residential Local Service Charge	17.5

<703>

[illegible]

<010>	Study Area Code	371516
<015>	Study Area Name	ARAPAHOE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	skoller@atcjet.net

(711) ~~CONFIDENTIAL~~ (S)

[illegible]

1800 Operating Companies
Data Collection Form
OMB Control No. 0605-0186
OMB Control No. 0605-0186

<010>	Study Area Code	371516
<015>	Study Area Name	ARAPAHOE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	skoller@atcjet.net
<810>	Reporting Carrier	Arapahoe Telephone Company
<811>	Holding Company	Not Applicable
<812>	Operating Company	Arapahoe Telephone Company

[illegible]

900 Tribal Lands Reporting
Data Collection Form

PCN Form 483
OMB Control No. 3080-0086/OMB Control No. 3080-0819
July 2013

<010> Study Area Code	371516
<015> Study Area Name	ARAPAHOE TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035> Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	skoller@atcjet.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

100 Non-Terrestrial Backhaul Reporting Data Collection Form		FCC Form 480 OMB Control No. 3060-0985/OMB Control No. 3060-0839
--	--	---

<010>	Study Area Code	371516
<015>	Study Area Name	ARAPAHOE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	skoller@atcjet.net

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

Terms and Condition for Lifeline Customers		PC Form 491
Data Collection Form		USAC Control No. 3060-0819 / USAC Control No. 3060-0819

<010>	Study Area Code	371516
<015>	Study Area Name	ARAPAHOE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	skoller@atcjet.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|--------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation Data Collection Form (Including Rate-of-Return Carriers offering service with Price Cap and/or Exchange Carriers)	OMB Form 484 OMB Control No. 3060-0086/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	
<015> Study Area Name	371516
<020> Program Year	ARAPAHOE TEL CO
<030> Contact Name - Person USAC should contact regarding this data	2016
<035> Contact Telephone Number - Number of person identified in data line <030>	STEVEN KOLLER
<039> Contact Email Address - Email Address of person identified in data line <030>	3089627298@xcl.net
	skoller@xcl.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1)i)
- <2011a> 3rd Year Certification (47 CFR § 54.313(b)(1)ii)
- <2011b> Attachment (47 CFR § 54.313(b)(1)iii)

Name of Attached Document(s) Listing Required Information

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

- <2012> 2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))
- <2013> 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))
- <2014> 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))
- <2015> 2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

- <2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting (47 CFR § 54.313(e))

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

- <2021> Interim Progress Community Anchor Institutions

Name of Attached Document(s) Listing Required Information

<010> Study Area Code 371516
 <015> Study Area Name ARAPAHOE TEL CO
 <020> Program Year 2016
 <030> Contact Name - Person USAC should contact regarding this data STEVEN KOLLER
 <035> Contact Telephone Number - Number of person identified in data line <030> 3089627298 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> skoller@atcnet.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

371516ne112.pdf

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))

(Yes/No) ☒ Yes ☒ No

(3014) If yes, does your company file the RUS annual report

(Yes/No) ☒ Yes ☒ No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☒

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

371516ne3017.pdf

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, Is your company audited?

(Yes/No) ☒ Yes ☒ No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification. ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

<010>	Study Area Code	371516
<015>	Study Area Name	ARAPAHOE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	skoller@arct.net

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends

**CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO
PROTECTIVE ORDER IN WC DOCKET NO. 14-58 BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION**



<010> Study Area Code	371516
<015> Study Area Name	ARAPAHOE TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035> Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	skoller@attjet.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: ARAPAHOE TEL CO	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier: 371516	Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<010> Study Area Code	371516
<015> Study Area Name	ARAPAHOE TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035> Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	skoller@atcjet.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

<010> Study Area Code 371516

<015>	Study Area Name	ARAPAHOE TEL CO
-------	-----------------	-----------------

<020>	Program Year	2016
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
-------	---	---------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
-------	---	-----------------

<039> Contact Email Address - Email Address of person identified in data line <030> skoller@atcjet.net

<701> Residential Local Service Charge Effective Date

<702>	Single State-wide Residential Local Service Charge	17.5
-------	--	------

<703>

[illegible]

(710) Broadband Price Offerings

Data Collection Form

60-1060-0985/OMD Control No. 3060-01

<010>	Study Area Code	371516
<015>	Study Area Name	ARAPAHOE TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
<035>	Contact Telephone Number - Number of person identified in data line <030>	3089627298 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	skoller@tcjet.net

<015>	Study Area Name	ARAPAHOE TEL CO
-------	-----------------	-----------------

<020>	Program Year	2016
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	STEVEN KOLLER
-------	---	---------------

<035> Contact Telephone Number - Number of person identified in data line <030> 3089627298 ext.

<039>	Contact Email Address - Email Address of person identified in data line <030>	gskoller@attci.net
-------	---	--------------------

<711>

[illegible]

USDA-RUS OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		<i>This data will be used by RUS to review your financial situation. Your response is required by 7 U.S.C. 901 et seq. and, subject to federal laws and regulations regarding confidential information, will be treated as confidential.</i> BORROWER NAME Arapahoe Telephone Company (Prepared with Audited Data)	
INSTRUCTIONS- Submit report to RUS within 30 days after close of the period. For detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.		PERIOD ENDING December, 2014	BORROWER DESIGNATION NE0534
CERTIFICATION We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 CFR PART 1788, CHAPTER XVII, RUS, WAS IN FORCE DURING THE REPORTING PERIOD AND RENEWALS HAVE BEEN OBTAINED FOR ALL POLICIES. DURING THE PERIOD COVERED BY THIS REPORT PURSUANT TO PART 1788 OF 7CFR CHAPTER XVII (Check one of the following)			
<input type="checkbox"/> All of the obligations under the RUS loan documents have been fulfilled in all material respects.		<input type="checkbox"/> There has been a default in the fulfillment of the obligations under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Report	
_____ DATE			
PART A. BALANCE SHEET			

**CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO
PROTECTIVE ORDER IN WC DOCKET NO. 14-58 BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION**

Company Name: Arapahoe Telephone Company

Company Headquarters: Arapahoe, Nebraska

Narrative

Pursuant to FCC USF/ICC Transformation Order, rate of return carriers were required to file five year plans consistent with Title 47 Section 54.202(a)(1)(ii) in 2014 and are required to file annual progress reports thereafter consistent with Title 47 Section 54.313(a)(1). The Arapahoe Telephone Company (ATC) service area is the certificated telephone exchanges of Arapahoe, Brule, Farnam, Hendley, Holbrook, Loomis, and Overton in southern Nebraska.

The annual progress reports should include (1) maps detailing progress towards meeting plan targets, (2) an explanation of how much universal service support was received and (3) how it was used to improve service quality, coverage, or capacity, and (4) an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year. For the progress report submitted in 2015, the requirement regarding any targets not fulfilled in the prior calendar year is waived as 2014 was not included in the five year plan.

Maps

Detailed maps are included as progress towards plan goals was made to date.

**CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO
PROTECTIVE ORDER IN WC DOCKET NO. 14-58 BEFORE THE
FEDERAL COMMUNICATIONS COMMISSION**

ATC Communications: Official Directory Local Service ONLY Notification.

Nebraska Telephone Assistance Program (NTAP) and the Tribal Lifeline & Link Up Programs

The Nebraska Telephone Assistance Program (NTAP) is available for qualifying customers. This program provides monthly service discounts on telephone service. Toll blocking (no charge and reduced deposits) are also available through NTAP. NTAP is administered by the Nebraska Public Service Commission. NTAP assistance reduces the cost of basic monthly local telephone service. Eligible consumers can receive up to \$12.75 per month in discounts in addition to the federal Universal Service Charge is not assessed to consumers participating in Lifeline.

Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also by choosing this option, consumers are usually not charged a deposit.

To qualify for NTAP, subscriber must either have an income that is at or below 185% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents for the subscriber's household must receive benefits from one of the following assistance programs:

- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Nutrition Assistance Program (SNAP) (formerly the Food Stamp Program)
- Supplemental Security Income (SSI)
- National School Lunch Program (Free Lunch program)
- Federal Public Housing Assistance (Section 8)
- Children's Health Insurance Program (CHIP) Extension (SAMI, MAC or E-MAC)
- Temporary Assistance for Needy Families (TANF)
- State assistance programs (if applicable)

To receive an NTAP application, contact your local Health and Human Services Agency, Case Worker, or the Nebraska Public Service Commission, 4200 N. 130th Street, Suite 300, POB 94927, Lincoln, NE 68509-4927. Phone 402-471-3101. Toll Free: 1-800-328-0017 or ntapdiscovery.com

Tribal Lifeline and Tribal Link Up support is also available. These programs provide discounts to eligible low-income consumers to help them establish and maintain telephone service.

Tribal Lifeline assistance lowers the cost of basic monthly local telephone service. Eligible consumers receive a minimum discount of \$9.25 per month.

Tribal Link Up reduces the cost of installing new telephone service by providing a discount up to \$100. Eligible consumers also qualify for a deferred payment plan for remaining costs of up to \$200.

A subscriber who lives on tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance, Tribally Administered Temporary Assistance for Needy Families, Head Start, (if income eligibility criteria are met), or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 185% of the Federal Poverty Guidelines. For information regarding Tribal Lifeline services, contact your local telephone company.

Wireless service is a Lifeline-supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

If you have any questions regarding telecommunications services, please call your local telephone company.

ATC - Found in Official Directory
Phone Book!

10 Local Service ONLY

©F.D.C. Norfolk, Inc. 2011

DOING BUSINESS WITH **KEYSTONE ARTHUR TELEPHONE COMPANY**

Box 240, Fenwick St.
Keystone, NE 69144

Box 97, East Hwy 92
Lemoine, NE 69146

**SERVING: THE KINGSLEY DAM LAKE Mc CONAUGHY'S NORTH SHORE
FROM EXCHANGES IN KEYSTONE & LEMOINE**
HOURS: MONDAY - FRIDAY 7-4

BUSINESS OFFICE (Keystone) Local 308-726-2281
After Hours (Business Office) 308-726-2281
Nebraska WATS (Keystone) 1-800-332-2826
(Lemoine) 1-800-517-2888
Repair Service 308-726-2281 Or 308-355-2391 After Hours 308-726-2281
Buried Cable Information 308-726-2281 Or 308-355-2391
Diggers Hotline Or Nebraska Toll Free 1-800-331-5666 or 811
EMERGENCY 911

(If You Have Any Questions, Contact Your Local Telephone Business Office)

NEBRASKA TELEPHONE ASSISTANCE PROGRAM (NTAP), Formerly Lifeline and Link-Up Program

NTAP assists qualifying low-income individuals with obtaining and keeping telephone services by lowering monthly service and connection rates. NTAP reduces the cost of local telephone services \$9.25 per month. The discount will appear as a credit on your monthly telephone bill within 60 days of enrollment. No cash or checks will be distributed. Customers who participate in voluntary toll blocking may have deposits waived.

ELIGIBILITY: To qualify for NTAP, a consumer must participate in ONE of the following programs:

- Medicaid (NOT MEDICARE)
- Supplemental Security Income (SSI)
- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance
- Food Stamps
- Free School Lunch Program
- Temporary Assistance for Needy Families (TANF)
- Income at or below 135% of the Federal Poverty Level

APPLICATION FOR SERVICE: To apply for NTAP, complete an application form and provide proof of eligibility as directed on the application.

To receive an application form, you may contact the NTAP at any of the following and request a form:

- Download a form from the NTAP website:
<http://www.psc.state.ne.us>
- Telephone the Nebraska Public Service Commission at:
402-471-3101 (Lincoln) or Consumer Hotline: 800-526-0017
- Email a request for a form to the NTAP program at:
andrea.grell@nebraska.gov
- Mail a request to:
NTAP, POB 94927, Lincoln, NE 68509-4927

Mail your completed application form to: NTAP, POB 94927, Lincoln, NE 68509-4927. Completion of this application does not constitute immediate acceptance into this program.

PAY PER CALL

Some companies offer a variety of informational services using phone numbers beginning with 900. There is usually a charge for calls to the numbers. The price and content of these services are established by the companies providing the information.

Your local exchange and long distance service cannot be disconnected or interrupted as a result of your failure to pay for disputed pay-per-call charges. Your access to 900 services may be involuntarily blocked for failure to pay legitimate pay-per-call charges.

If you have a question or wish to arrange for 900 number blocking, please call your local telephone company.

TELEPHONE INFORMATION

Arapahoe Telephone Company
Ability to Remain Functional in Emergency Situations

1. Arapahoe Telephone Company (ATC) has been providing high quality service in Nebraska since 1904. This includes operating in adverse conditions including blizzards, ice storms, thunderstorms, tornadoes and during prolonged power outages. ATC's management team, plant supervisors, plant technicians and customer service representatives have the training, experience and equipment necessary to respond to, manage and operate in emergency situations.
2. Arapahoe Telephone Company follows applicable Rural Utilities Service (RUS) Telecommunications program practices and guidelines including the Telecommunications Engineering and Construction Manual (TE&CM) and other industry standards available to small telecommunications carriers. Arapahoe Telephone Company also meets the requirements of the Nebraska Public Service Commission (NPSC) as applied to local exchange service.
3. Back-Up Power
 - 3.1. Central Office
 - 3.1.1. Arapahoe Telephone Company maintains storage batteries in each central office designed to provide a minimum reserve capacity consistent with RUS TE&CM 1751E-302, Power Requirements for Digital Central Office Equipment. 1751E-302 paragraph 2.3.4 recommends a minimum reserve capacity of 8 hours, or 3 hours if the central office is equipped with an emergency standby generator. This is consistent with Title 291, NPSC Telecommunications Rules and Regulations, Chapter 5, paragraph 002.05 Emergency Operations and Power.
 - 3.1.2. Arapahoe Telephone Company maintains a dedicated standby generator fueled with natural gas at each central office location. The standby unit is equipped with an automatic transfer switch so that in the event of an interruption of the commercial electric power lasting more than a few minutes, the standby generator starts automatically and provides electrical power to the central office equipment, air conditioning and building lighting. The automatic transfer switch also exercises the standby unit periodically and an alarm indication is sent if the standby generator does not start so that telecommunications personnel can perform proactive maintenance.

Arapahoe Telephone Company
Ability to Remain Functional in Emergency Situations

3.2. Remote Equipment Cabinets

3.2.1. Where electronic equipment in cabinets located remotely from the central office, is used to provide service, the cabinets are equipped with batteries designed to operate for a minimum of eight hours without commercial electrical power. In addition, Arapahoe Telephone Company maintains portable AC standby generators for use in the event of prolonged commercial power interruptions and the cabinets are equipped with external receptacles to facilitate connection to portable generators.

4. Rerouting Traffic around Damaged Facilities

4.1. In the event of damage to cable facilities owned by Arapahoe Telephone Company, our maintenance personnel would restore service using emergency splice kits kept on hand for these types of service disruptions. If the damaged facilities are not owned by Arapahoe Telephone Company we would work with the carrier directly affected to identify the source of disruption and the estimated amount of time before service is restored.

4.2. Arapahoe Telephone Company currently has diverse toll routes in service. Both routes are used to support toll calling as well as critical circuits such as 911 trunks and SS7 A-links. Every effort is made to groom the circuits over the diverse toll routes so that a single outage does not isolate customers from critical services.

4.3. In the event of an extended outage, contact would be made with another service provider which has a separate, physical cable connection with ATC to provision temporary alternate routes supporting originating and terminating toll calls. Emphasis would first be placed on establishing connections to nearby PSAP, law-enforcement and emergency services.

5. Managing Traffic Spikes

5.1. Arapahoe Telephone Company meets Title 291, NPSC Telecommunications Rules and Regulations, Chapter 5, paragraph 002.12 Dial Service Objectives for sufficient central office capacity and equipment during the "...average busy hour-busy season..."

Arapahoe Telephone Company
Ability to Remain Functional in Emergency Situations

- 5.2. Arapahoe Telephone Company follows applicable RUS practices 522 and 322 when specifying, administering, and assigning facilities within its control (as opposed to facilities ordered by connecting interexchange carriers).
- 5.3. The Genband C15 soft switch in service in Arapahoe will provide performance up to 250,000 Busy Hour Call Attempts (BHCA) of which we are currently operating at 5229 BHCA in Arapahoe. The backplane is non-blocking and will allow 24 DS-0's of traffic to be passed per DS-1 port. The C15 controllers are completely duplicated for reliability. When traffic volumes greatly exceed specified criteria and additional capacity of the switch or connecting facilities, the Genband C15 continues to process calls but with potentially longer waiting times for dial tone, higher post-dialing delays and a higher probability of callers receiving all trunks busy indications (fast busy) and having to redial calls. Depending on the magnitude and duration of extreme peak demand, ATC would examine alternatives such as provisioning additional facilities and work with connecting carriers to expedite additional capacity.

FCC Annual Reporting Requirements for ETCs
Service Standard and Consumer Protection Rules

September 27, 2013

Arapahoe Telephone Company

1. The Arapahoe Telephone Company (Arapahoe) has been providing high quality service in south central and southwestern Nebraska since 1904. This includes compliance with evolving service quality standards and consumer protection rules.
2. Arapahoe follows and has procedures and policies in place to meet the applicable requirements of the Nebraska Public Service Commission (NPSC), Title 291, NPSC Telecommunications Rules and Regulations, Chapter 5, section 002 Local Exchange Service. Arapahoe's management team, plant supervisors, plant technicians, and customer service representatives have the training, experience, equipment, processes and other resources necessary to comply with these requirements. The index of these comprehensive NPSC requirements is provided on the immediately following pages. The complete text of these rules and regulations, covering approximately fifty pages will be provided upon request or can be viewed and downloaded using the following link
http://www.psc.state.ne.us/rules/rules_telecom.pdf.

Excerpt of Index for FCC Form 481

EFFECTIVE DATE: July 22, 2013

LAST ISSUE DATE: April 2, 2012

TITLE 291 - NEBRASKA PUBLIC SERVICE COMMISSION

CHAPTER 5 - TELECOMMUNICATIONS RULES AND REGULATIONS

INDEX

001 GENERAL:

001.01	Definitions	1-7
001.02	Requirement for a Certificate or Permit	7

002 LOCAL EXCHANGE SERVICE:

002.01	General	7-8
002.02	Adequacy of Service	8-9
002.03	Interruptions of Service.	9-10
002.04	Trouble Reports	10
002.05	Emergency Operations and Power.	11
002.06	Public Telephone Service.	11
002.07	Intercept	11
002.08	Maintenance Program	11-12
002.09	Operator Rules.	12
002.10	Tests	12-14
002.11	Answering Time Objectives	14-15
002.12	Dial Service Objectives	15
002.13	Loop Transmission Objectives.	15-16
002.14	Customer-Provided Semi-Public Telephones.	16-17
002.15	Application for Service	17-18
002.16	Refusal of Service and Disconnection.	18-19
002.17	Customer Billing.	19-20
002.18	Information	20
002.19	Rules Governing Credit and Deposits	20-23
002.20	Complaint Handling Procedures	23
002.21	Tariff to be Filed with the Commission.	23-24
002.22	Directories	24-25
002.23	Records	25-26
002.24	Accounting.	26
002.25	Service Area.	26-27
002.26	Exchange Boundary Changes	27-29
002.27	Transfer of Ownership of Exchange Carriers of their Properties.	29-30
002.28	Extended Area Service	30-37
002.29	Short Term Debt	37
002.30	Application for New Rates or Charges, of Changes in Existing Rates or Charges for Telephone Service	37-40
002.31	Exemption From Rate Regulation.	40-43
002.32	Rate Regulation	43
002.33	Notice of Rate Change	44
002.34	Local Exchange Service Petition Notice.	44

a.

Excerpt of Index for FCC Form 481

EFFECTIVE DATE: July 22, 2013

LAST ISSUE DATE: April 2, 2012

TITLE 291 - NEBRASKA PUBLIC SERVICE COMMISSION

CHAPTER 5 - TELECOMMUNICATIONS RULES AND REGULATIONS

INDEX

002	LOCAL EXCHANGE SERVICE (Cont.):	
002.35	Information Meeting(s)	44
002.36	Filing with the Commission.	45
002.37	Effective Date.	45
002.38	Notify and Validate	45
002.39	Valid Petition Signatures	45
002.40	Suspended Rates and Charges	45
002.41	Burden of Proof	45
002.42	Review by the Commission.	45-46
002.43	Actual Cost	46
002.44	Order of Presenting Evidence.	46
002.45	Service	46-47
002.46	Notice of a Change in a Rate List other than for Basic Local Exchange Service.	47
002.47	Effective Notice to Customers	47
002.48	Statement to Commission	47
002.49	Blocking of 900,960, 976.	47
002.50	Certification and Permitting of Competitive Local Exchange Carrier (CLEC)	47-53
002.51	ILEC Affiliate Rules.	53-54
002.52	Prohibition on Discrimination	54
003	INTEREXCHANGE SERVICE:	
003.01	General	54-55
003.02	Trouble Reports	55
003.03	Information	55-56
003.04	Tests	56
003.05	Trunk and Access Circuit Service Objectives	56
003.06	Transmission Requirements	56
003.07	Minimum Transmission Objectives	56-57
003.08	Tariff to be Filed with the Commission.	57
003.09	Accounting.	58
003.10	Service Area.	58
003.11	Application for New Rates or Charges or Changes in Existing Rates or Charges	59-60
003.12	Inter-LATA Interexchange Telecommunications Services.	60-65
003.13	Notice of a Change in a Rate List other than for Basic Local Exchange Service.	65
003.14	Effective Notice to Customers	65
003.15	Statement to Commission	65
003.16	Operator Service.	65-66

b.